Sudhanshu Gupta, IFS Secretary, ICFRE



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Indian Council of Forestry Research and Education
(An Autonomous Body of the Ministry of Environment and Forests, Govt, of India)

P.O. New Forest, Dehradun – 248 006 (Uttarakhand)

No.11-5/PHS/2013-ICFRE

Dated the November. 2014

To.

The DDG (Admin.). ICFRE All Directors of Institutes under ICFRE

Subject: - Procedure for settlement of medical claims under ICFREPHScheme.

Sir.

The ICFRE Pensioners' Health Scheme (ICFREPHS) has been implemated with the approval of the Govt. of India. Ministry of Environment & Forests in ICFRE w.e.f. April. 2013. The ICFREPHS provides medical services to the Pensioners of ICFRE and their eligible dependent family members at the level of Govt. of Hospitals/dispensaries and recognized approved hospitals by the Ministry of Health and Family Welfare in its Health Scheme. It has been observed that codal formalities for reimbursement of medical claims are not being followed as per provisions in ICFREPHS. As such, the procedure to be followed by all concerned in order to facilitate timely reimbursement of medical claims/expenses are explained below:-

(A) Salient features of the Scheme

- I. ICFREPHS shall apply to all Pensioners of ICFRE who opt for the Scheme by depositing contribution of amount in accordance with the corresponding Grade Pay drawn at the time of retirement etc.
- II. The Board of Governors of the ICFRE in its 50th Meeting held on 31.10.2014 approved the amendment in clause 3.3 of Chapter- 2 of ICFREPHS 2012 that the amount of one time contribution or contribution by exercising option to avail medical facilities under ICFREPHS shall be deposited in ICFREPHS Account to finance the Scheme vide notification No.58-21/50th/2014-ICFRE dated 24th November 2014.
- III. For finance the Scheme, an amount of Rs.1.00 crore annually shall be provided from out of Revenue Head of ICFRE to ICFREPHS Account.
- IV. Existing pensioners as well as future retirees shall have to exercise one-time option to avail medical facilities under ICFREPHS or to claim fixed medical allowance of Rs 300/- p.m. The beneficiaries of ICFREPHS are not entitled for fixed medical allowance of Rs.300/- p.m.
- V. For the beneficiaries residing in Dehradun, the OPD facility is available at New Forest Hospital. Dehradun, Similarly for the beneficiaries residing at Jabalpur, the OPD facility is available at TFRI Dispensary, Jabalpur. The beneficiary as per requirement should go to Authorised Medical Attendant at New Forest Hospital/TFRI Dispensary, Jabalpur/Govt, Hospital for Consultation/OPD treatment. The OPD facility for beneficiaries residing outside Dehradur has been extended at Govt, Hospitals of the respective

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- City where the beneficiary resides. Beneficiary cannot go to any Private recognized/referral hospitals directly.
- VI. Specialist/Super Specialist treatment in referral recognized super Speciality hospitals shall be admissible on the referral by the CMO Incharge of authorized hospitals concerned. No such advice/prescription is required for taking treatment from Central Govt./ State Govt. hospitals and hospitals under other Govt. bodies of the respective city recognized under CS (MA) Rules.
- VII. The medicines to the members of ICFREPHS residing at Dehradun shall be procured by the New Forest Hospital from its approved Chemist(s) and supplied to the beneficiaries. Charges for purchasing medicines from open market while getting OPD Treatment are not reimbursable in any case. However, expenditure on investigations and tests done in Govt./referral recognized hospital may be reimbursed if such tests, investigation have been done on the advise the Doctors of New Forest Hospital.
- VIII. In case of refer of beneficiary by the CMO/MO. New Forest Hospital to the empanelled recognised hospital at Dehradun, the purchase of prescribed medicine from the market and its reimbursement shall be admissible as follows:-
 - (i) in the case of OPD treatment medicine for a limited period of 4 days.
 - (ii) In the case of indoor patient, medicines for post hospitalization upto 7 days after discharge from the hospital.
 - (iii) For requirement of medicine beyond above period, medicines will have to be procured from the New Forest Hospital provided the patient should have the valid prescription of the Specialist in this regards.
- IX. No reimbursement is admissible for treatment taken from private unrecognized hospitals. However, in case of emergency, beneficiary can go to any of the nearest hospital without formally referred by the AMA/Authorised hospital. The reimbursement of medical claim will be admissible within the ceiling of rates prescribed by the Ministry of Health & Family welfare in its health Scheme or actual cost, whichever is less.
- X. Travelling Allowance for journeys undertaken for medical treatment (both ways) is admissible to beneficiary permitted for treatment in another city, if, such treatment is not available in the same city on the advice of the medical authority concerned.
- XI. Even though facility is available in the city of residence of beneficiary, he/she can still choose to get treatment in Govt, recognized Institution in another city. He/She will require to obtain permission from the respective Competent Authority of the ICFRE (Hqrs.)/Institute concerned. But no TA/DA will be admissible to the beneficiary.
- XII. The admissibility of the claim should be based on the beneficiary entitlement as per rules.
- XIII. The reimbursement of the medical claim restricted to the actual cost or applicable Central Govt, approved rates/package rates under CGHS, whichever is less. The expenditure on treatment exceeding the limit prescribed in CGHS is to be borne by the beneficiary from his/her own resources.
- XIV. The Director of the Institute/Deputy Director General (Administration). ICFRE will have the power to settle the medical claim upto Rs.50.000/- at a time and for bills exceeding Rs. 50.000/- and upto Rs.2 lakh, the Director

General and beyond Rs.2 lakh. BOG of the ICFRE will have the power to settle the medical claim in respect of the beneficiaries. This ceiling will not be applicable in case of package rates for cancer, by-pass surgery, kidney transplant etc. which will be settled as per the ceiling of the rates prescribed by the Ministry of Health & Family Welfare in its health scheme.

XV. "Package Rate" shall mean and include lumpsum cost of in-patient treatment/day care/diagnostic procedure for which a ICFREPHS beneficiary has been permitted by the competent authority or for treatment under emergency from the time of admission to the time of discharge. including (but not limited to) – (i) Registration charges. (ii) Admission charges. (iii) Accommodation charges including patient's diet. (iv) Operation charges. (v) Injection charges. (vi) Dressing charges. (vii) Doctor/consultant visit charges. (viii) ICU/ICCU charges. (ix) Monitoring charges. (x) Transfusion charges. (xi) Anesthesia charges. (xii) Operation theatre charges. (xiii) Procedural charges/surgeon's fee. (xiv) Cost of surgical disposables and all sundries used during hospitalization. (xv) Cost of medicines. (xvi) Related routine and essential investigations. (xvii) Physiotherapy charges etc.. (xviii) Nursing care and charges for its service.

Package rate does not include cost of implants/stents/grafts. The reimbursement for implants is as per CGHS ceiling rates for implants/stents/grafts or as per actual in case there is no CGHS prescribed ceiling rate.

XVI. In case of any deviation, prior permission/approval of the DDG (Admin.), ICFRE/Director of the Institute concerned is needed.

B. Application for settlement of medical claims:-

A beneficiary of ICFREPHS should make an application (Annexure-I) for claiming reimbursement of medical expenditure and settlement of any advance to the respective competent Authority. The claim should be preferred within 3 months from the date of completion of treatment/discharge from the hospital, as the case may be, the application should be made along with following documents:-

- (i) Check list form as per Annexure-II
- (ii) Essentiality Certificate 'A' or 'B' (as applicable) duly verified by the treating Physician/Specialist with his stamp (Annexure III & IV).
- (iii) Original prescription slip and diagnostic report, if applicable.
- (iv) All original bills duly verified by the treating Physician/Specialist with his stamp.
- (v) Photo copy of ICFREPHS Card.
- (vi) Original Discharge Summary of the hospital. if applicable,
- (vii) A detailed list of all medicines, laboratory tests, investigations, number of Doctors visits etc. with dates.
- (viii) Self explanatory letter from the pensioners beneficiary, explaining the emergency circumstances, if applicable.
- Photocopy of claim papers and an affidavit on stamp paper worth Rs. 10/duly verified by the Notary in case original papers have been lost or where it is not possible to submit original prescription slip etc. for their requirement for treatment in future. (Annexure V).
- (x) Affidavit duly verified by the Notary on stamp paper worth Rs.10/- by claimnant, no objection from any other legal heirs on stamp papers and copy of death certificate, in case of death of the Card holder (Annexure VI & VII)



(xi) Declaration by pensioner beneficiary regarding having of mediclaim policy and claim of reimbursement of medical claim bill(s) in question from Mediclaim Agency concerned, if applicable.

C. Mode of Payment of medical claim:-

The payment of medical claim can be made by the DDO concerned as follows:-

- (i) From normal budget of the ICFRE (Hqr.)/Institutes under ICFRE and claim reimbursement of admissible amount of medical claim from Under Secretary. Pension Cell, ICFRE, Dehradun.
- (ii) By taking an advance of the anticipated annual expenditure on medical treatment facilities to Pensioner beneficiaries of ICFREPHS from PHS Cell. ICFRE. The requisition in this regard shall be made to the Under Secretary. Pension Cell. ICFRE. Dehradun. Following procedure are to be followed by the office of the DDO:-
- (a) Opening of Separate ICFREPHS Bank Account in Nationalized Bank and furnish its details to Under Secretary. Pension Cell, ICFRE in which the fund is required to be transferred.
- (b) Mainteance of following documents in respect of above Bank Account
 - (i) Cash Book
 - (ii) Ledger
 - (iii) Cheque Collection Register
 - (iv) Register for short period FDRs. if any
 - (v) Separate file for paid Voucher for each financial year.
 - (vi) General correspondency of grants/advance received and payments.
 - (vii) Separate Annual Receipt and payment Statement in prescribed proforma
 - (viii) Bank reconcilation statement in original as on 31st March of every financial year
 - (ix) Details of FDRs as on 31st March every year (date, amount due date of Maturity, interest rate, name of bank etc.) duly attested, if applicable.

D. Procedure for dealing with medical claim cases

- (i) On submission of application of medical claim by the beneficiary, the office of Drawing & Disbursing Officer of the Directorate of Administration, ICFRE and respective Institute shall verify and check the claim based on prescription slip and diagnostic report and ensure that all relevant documents are enclosed as prescribed above. In case of any doubt, verification can be done from treating Doctor of Hospital concerned.
- (ii) If there is any deficiency/gaps found in Medical Claim documents/papers, the beneficiary concerned may be informed about the short comings and submission of requisite information/documents removal of the deficiencies by him.
- (iii) The office of the DDO shall scrutinize the claim as per the extant provision in the Scheme as well as approved rates of CGHS or actual cost. whichever is less.
- (iv) The amount found admissible may be passed and process for sanction of the Competent Authority for the amount as may be found admissible according to the entitlement of the pensioner beneficiary.



- The sanction order issued by the Competent Authority of the (v) Institute/ICFRE (HQ) should clearly state that the admissible amount has been sanctioned under "package rate" or approved rates prescribed by the Ministry of Health and Family Welfare in its Health Scheme or as per actual rates which should not be more than CGHS approved rates, as applicable in each case.
- (vi) In the case of medical claim bills requiring sanction of the Director General, ICFRE or Board of Governors, ICFRE, the proposal may be sent by the Director of the Institute or DDG (Admin.), ICFRE alongwith the ± copies of relevant orders/guidelines of Govt, of India containing the approved prescribed rates in its Health Scheme in respect of admissible amount for reference purposes.
- In sanctioned order the provision that the payment of sanctioned amount (vii) would be subject to the audit and recovery of over payment, if any, from the beneficiary and subject to any clarification issued by the Govt. of India in this regard.
- On sanction of the medical claim by the Competent Authority, the DDO (viii) shall make the payment of the admissible amount to the claimant through RTGs to his Bank Account or through cheque as per convenience of the beneficiary/pensioner.
- (ix) After completion of codal formalities/ removal of deficiencies, if any, in consulation with the beneficiary, the reimbursement of medical claim may be ensured within 30 days to avoid any financial hardship to pensioner beneficiary.
- After payment of medical claim, the original documents alongwith (x) payment voucher, admissible amount & details of disallowed amount clearly indicating the specific reasons/grounds for deduction alongwith copy of note containing sanction of the Competent Authority and sanction order shall be forwarded to the Under Secretary, Pension Cell, ICFRE. Dehradun for arranging reimbursement of amount of the DDO concerned.
- After checking of bill(s), the PHS Cell, ICFRE shall make the (xi)reimbursement of admissible amount of medical claim to the DDO concerned.

The time limit mentioned in above clause D (ix) may please be adhered to.

It is requested to kindly issue necessary instructions to the Officer/officials concerned to follow the above procedure religiously for timely disposal of the Medical reimbursement claims of the pensioners beneficiaries.

This has the approval of Director General, ICFRE.

Encls:- As above

Yours faithfully.

(Sudhanshu Gupta)

Secretary, ICFRE

Indian Council of Forestry Research & Edimention P.O.-NewForest Dehradun-2480@6

Copy to :-

- 1. The ADG (IT&FS), ICFRE. Please arrange to place the above guidelines on the website of ICFRE.
- The Sr. P.S. to the DG, ICFRE
- 3. The DD01CFRE
- 4. Notice Board

Secretary

Indian Council of Forestry Research & Educatio P.O.-New Forest, Dehradun-248006

ANNEXURE - I

INDIAN COUNCIL OF FORESTRY RESEARCH AND EDUCATION PENSIONERS HEALTH SCHEME - 2012

FORM FOR REIMBURSEMENT OF MEDICAL CLAIMS OF (ICFREPHS) BENEFICIARIES.

BENEFICIARIES.	į
Computer No.	7
(To be filled by the claimant)	
LICFREPHS Token No:	
2. Validity of ICFREPHS Token Card ; fromto & entitlement : Pvt. / S Pvt. / General.	emi
3. Full name of the eard holder (Block Letters):	
4. Full address :	
5. Telephone No . (O)(R)	
6. E-mail address if, any:))
7. Name of the BankBranchSB A/C.	į.
9. Name of the patient & relationship with the card holder;	
10. Basic Pension	•
11. Name of the Hospital with Address: (a) OPD treatment and investigations.	
(b) Indoor Treatment.	١
12. Date of admission	:
10. Total amount Claimed	
(a) OPD Treatment.	
(b) Indoor Treatment.	
13. Details of Permission:	¥.

14. Details of Medical advance if, any:

DECLARATION

I hereby declare that the statements made in the application are true to the best of my knowledge and belief and the person for whom medical expenses were incurred is wholly dependant on me. I am a ICFREPHSbeneficiary and the ICFREPHScard was valid at the time of treatment. I agree for the reimbursement as is admissible under the rules.

Date:

Signature of ICFREPHS card holder

Note: Misuse of ICFREPHS facilities is a criminal offence. Suitable action including cancellation of ICFREPHS card shall be taken in case of willful suppression of facts or submission of false statements. Suitable disciplinary action shall be taken in case of serving employees.

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Indian Council of Forestry Research and Education Pensioners Health Scheme (ICFREPHS)

MODIFIED CHECKLIST FOR REIMBURSEMENT OF MEDICAL CLAIMS

1. ICEREPHS Token No. 2. Validity of ICEREPHS Card & Entitlement 3. Full name of Card Holder (Block Letters) 4. Name of Primary Card Holder (PCH)	: fromto Pvt./Semi Pvt./General :
4. Name of Primary Card Holder (PCH) and relationship with the PCH	:
 The following documents are submitted (Please tick (-) the relevant column) (a) Application (Annexure 1) (b) Photocopy of ICFREPHS Card (c) No. of Originals Bills (d) Copy of discharge summary (e) Copy of referral by Specialist/CMO (f) Whether the hospital has given Break up for lab investigations (g) Original papers have been lost /original requirement for treatment in future 	: Yes/No : Yes/No : Yes/No : Yes/No : Yes/No : Yes/No inal Prescription slip etc. are not attached for the following documents are submitted - : Yes/No : Yes/No lowing documents are submitted : Yes/No : Yes/No : Yes/No : Yes/No
(i) Declaration of having Mediclaim Policy, if applicable	: Yes/No
Dated	Signature of ICFREPHS Card Holder
Name of the BankBranch HFS codeBranch MICI Branch	SB A/c No ₹ codeTel.No. of Bank

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	Name of medicines Price	Name of medicines	Price
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2.		8	•
3.		9	
1.		10	
5.		11	
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reatm	(c) That the patient is/was suffering from	***************************************	is/was under my
	 (f) That the patient was/was not given pre-matal (g) That the X-ray, laboratory tests, etc. for whi were necessary and were undertaken on my a (h) That I referred the patient to Dr	ich an expenditure of Rs	Was incurred or laboratory).

Signature & Designation of the Medical Dated Officer and the Hospital/dispensary to which attached.

S.B.:- Certificates and applicable should be struck off. Certificate(s) is compulsory and must be filled in by the Medical Office in all cases.

प्रमाण-पत्न (ख) CERTIFICATE 'B'

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1, 2, 3, 4, 5, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6,	h) That the patient has been under to the undermentioned medicines produced medicines produced in the condition of the Hospital) preparations for which cheaper succilets or disinfectants. अपि धर्मी का नाम Mame of Medicines म) कि दिए गुरु इंजेन्सन रोमुक्मान एक्किंग्या एक क्रिक्ट के क्रिक के क्रिक के क्रिक के क्रिक के क्रिक के	श्रीर उसमें पेटेंट (ए जो मूलन: माझ, ब्रुग reatment at escribed by me in thi the patient. The ma ebstances of equal the Price	कायत) योग शामिल नहीं है जिनके लिए समान् पर सामग्री अथवा निःसंक्रमक हैं। s connection ware essential for the recover dicines are not stocked in the	(Name o not include proprietail thich are primarily food Price

(₹)	कि जिन एक्सरे, प्रयोगशाला जांच आदि के लिए
4	थे और वे मेरी सलाह से · · · · · · · · · · · · · · · · · ·
(e)	That the X-Ray, Laboratory test. etc., for which an expenditure of Rs
. 1.5	were necessary and were undertaken on my advice at(Name of the Hospital or Laboratory)
,	कि मैंने रोगी को विभेष परामर्श के लिए डा॰ · · · · · · · · · · · · · · · · के पास भेगा था
(=;)	और का नियमों के अनुसार यथापेक्षित आपश्यक
	(राज्य के मुख्य प्रशासनिक चिकित्सा अधिकारी का नाम)
ž.	अनुमोदन प्राप्त कर दिया गया था ।
Ø	That I referred the patient to Dr
	consultation and that the necessary approval of the
:	required under the rules was obtained.
	अस्पताल में रोगी के प्रभारी चिकित्सा अधिकारी के हस्ताक्षर और पदनाम
*.	आर पदनाम Signature and Designation of the Medical Officer-in-Charge of the case at the hospital
	भाग 'ख'/PART 'B'
	प्राणित करता हूं कि रोगी इलाज के लिए · · · · · · · · · · · · · · अस्पताल में रहा है और कि विशेष
म् प्र	प्ताणत करता हूं कि रागा इलाण के लिएक्षण के लिए गण थे. प्ती की जिन सेवाओं के लिएक्षण के किए गण थे.
परिचारिकी	र्श की जिन सेवाओं के लिए · · · · · · · · · · · · · · · · · · ·
केलिए सन्दर	ा बिल तथा रसीदें, वे रोगी की हालत को ठीक करने/मंभीर रूप से खराब होने से रोकने के लिए अनिवार्य थी । hospital and that the
i dant	ify that the patient has been under treatment at the
services of the	he special nurses, for which an expenditure of RS
	अस्पताल में रोगी के प्रभारी चिकित्सा अधिकारी के हस्ताक्षर Signature of the Medical Officer-in-Charge of the case ot the hospital
:	. C. January McNap
	प्रतिह्रस्ताक्षरित COUNTERSIGNED
	•••••••••••
:	चितिहसः अधीक्षकः
	अस्पतील Hospital
	अग्रामान्य में उटा है और कि स्थान
2 · D	ाणित करता हूं कि रोगी इलाज के लिए · · · · · · · · · · · · · · · · · · अस्पताल में रहा है और कि उमें का गई वे रोगी के इलाज के लिए अनिवार्य न्यूनतम मुविधाएं थी ।
-	गई व रागा के इलाज के लिए आनेवाय स्पूर्णिंस पुष्पान राज्य ।
	,
भ्यात · · ·	Medical Superintendian
Place तारीखः	国際事業・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・
Date :	
विशेष व्योन <i>।</i> ।	दें —जो अमाण-पत्न लागू न हो वे काट दिए जाने चाहिए प्रमाण-पत्न 'ल' अिवार्य है और वह सभी मामलों में चिकितमा अधिकार। द्वारा भरा जाना चाहिए । .B.—Certificates not applicable should be struck off. Certificate 'B' is compulsory and must be filled in by the Medica! Officer in all cases.

प्रभाममुको— 1 3 एमएससी/सीएफ/ 85/MGIPK—13 FSC/CF/95(235)—12-10-85--2.00 २००.

Draft for Affidavit for Duplicate Claim Papers/bills on Stamp Paper

1son/wife/d	aughter of
and resident of	. hereby declare that the original papers
of medical reimbursement claim have been	
prescription slips etc. are not submitted for requir	rement of treatment in future. I hereby
give an undertaking that I have not received an	y payment against original bills/claim
papers from any source and that if the original pa	ipers are traced I shall not stake claim
against original bills in future and that in the ever	at I receive any cheque against original
bills in future I shall return the same to competent.	

Deponent Verified by Notary Public

Draft for Affidavit on Stamp Paper for claiming medical reimbursement

Щ.

The state of the s
I, wife/son/daughter of Lateand
resident of
to freatment of my father/mather/
to treatment of my father/mother/ Late Shri/Smtwho has
expired on(copy of Death Certificate is enclosed).
Late Shri/Sint has left behind the following other
legal heirs none of whom have any objection if the entire amount reimbursable
is paid to me.
[· - 16 ///6/
No Objection Certificate signed by other legal heirs on Stamp paper is
enclosed.
cherosed.
Deponent
Attested by Notary Public
Annexure VII
Draft for No Objection Certificate on Stamp Paper
wes/o d/o Late Shri
s/o d/o Late \$hri
being the legal heirs of Late Shri have no objection if
the entire amount sampling at the sent reason in th
the entire amount reimbursable pertaining to the treatment of our father is paid
to our brother Shri
•
Address W/o
WAddress "Address
Verified by Notary Public